

# General Information & Club Etiquette

## Chalfont St Peter Tennis Club

### Standards of behaviour

Chalfont St Peter Tennis Club is responsible for setting standards and values to apply throughout the club at every level. Tennis should be enjoyed by everyone who wants to play the game. This policy is fully supported by the Club Committee.

Tennis etiquette is different from the rules of the game. It covers a broad range of actions and behaviours which are traditionally considered acceptable on and around the tennis court. Here are some actions and behaviours that Chalfont St Peter Tennis Club recommends to members:

- All members attending Club Sessions should be made welcome.
- When playing please wear recognised sports clothing (not jeans, beachwear or football shirts etc.) and most importantly non-marking "Tennis Shoes ". This is for two reasons, first, other shoes mark and damage the courts and second, non-tennis shoes do not grip the courts as well and can cause accidents and avoidable injury if you were to fall or slip.
- Show respect and courtesy to your opponent(s), your partner, and others on or near the courts. Keep your voice down and confined to your court as much as possible so as not to disrupt players on adjacent courts or neighbours of the club.
- Please do not walk behind players whilst a game or a rally is in progress, this is to avoid distracting other members and most importantly to avoid any potential accidents on court.
- No food or drink is allowed on court except water and sports drinks.
- Mobile phones must be switched off on court.

- Rude and offensive language is not permitted.
- If we are operating a general rollup and the club is busy with players waiting, then the rule is to play one short set only (best of 7 games) and then vacate the court.
- Please use the paths to access the courts and do not cut across the grass verges – this saves mud from being taken onto court.
- All litter must be removed from the courts and grounds at the end of play and deposited in the appropriate receptacle or taken home with you.
- During Club Play sessions stronger players are expected to adjust their style of play accordingly when playing with or against weaker players.
- All players are expected to observe the accepted standards of tennis etiquette at all times.
- All league matches are governed by the rules and regulations put in place by the league, ie they take precedence over any Chalfont St Peter Tennis Club rules or etiquette guidance.

## **Children/adults at risk**

Children under the age of 14 must be supervised by their parent, carer or guardian. This is due to concerns that they may not be mature enough to deal with an emergency or certain situations.

It is a parent's decision as to what age they allow their child to attend Chalfont St Peter Tennis Club unsupervised between the ages of 14 and 18.

It is a parent's responsibility to teach their child how to respond to emergencies or situations that may arise outside the house, so they feel confident when their child is not under their supervision.

The parent may know all club members well, however specific arrangements still need to be made by the parent and/or another adult to supervise the child whilst at the club. Children who are left on club premises with lots of adults is not acceptable.

Note a child is considered to be a person under the age of eighteen years.

This policy applies to all use of the club by children, and away club matches, with the exception of coaching sessions, where a named LTA approved coach will be in attendance.

## **Anti-bullying**

Chalfont St Peter Tennis Club will not accept any form of bullying within the club, be it in person or via social media. Any complaints of bullying will be dealt with swiftly by the committee members. If evidence of bullying exists the person/child responsible may be asked to leave the club.

## **Welfare Officer**

CSPTC's welfare officer is Laura Flowers - Tel: 07931 909401.

## **Booking the courts**

Members may reserve courts by making a booking via the Court Bookings system.

The club rules for guests is that they can only play, with a club member, a maximum of 5 times in any one season and the cost for this is £5 per visit for adults and £2 for children. The member is responsible for paying for the guest and payment should be made to the subscriptions account. Please also email the name of the guest to [membership@chalfontstpetertennisclub.co.uk](mailto:membership@chalfontstpetertennisclub.co.uk)

## **Floodlights**

The floodlights are operated by four switches located behind the bar .Please ensure if you are the last person to leave the courts then you switch the lights off. If you turn the floodlights off (on courts 1-3) and you want to switch them on again immediately please wait for 15 minutes before doing so otherwise the bulbs can be damaged and will be very costly to replace. Please note that the floodlights may be used seven days a week until 9 pm on courts 1, 2 and 3 and until 10pm on court 4.

# Clubhouse

The clubhouse is open to all adult club members and junior members under supervision. Access can be gained via a front door electric roller shutter by using a key which, costs £5, can be obtained from the membership secretary [membership@chalfontstpeterstennisclub.co.uk](mailto:membership@chalfontstpeterstennisclub.co.uk) (Please note junior members are not allowed clubhouse keys.)

All litter in the clubhouse must be deposited in the bins provided.

The clubhouse and toilet areas should be left clean and tidy at all times. If you have used crockery or glasses please wash these up. If you are the last member to leave the clubhouse please ensure that the floodlights and electric radiators, if used, are turned off and the master LIGHT electric switch located on the left hand side of the entrance door is also switched off (note this only switches off internal clubhouse lights).

## Defibrillator

The defibrillator is located outside to the left hand side on the main clubhouse door on the brick wall. In the event of using this in an emergency follow the instructions the machine will automatically give you and call for medical assistance use 999.

## First Aid

We have a first aid box located inside the clubhouse in the kitchen area close to the rear emergency exit.

## Exiting the Club Grounds

The last person to leave the club is responsible for securing the court gate by using the combination lock.

# Maintenance Issues

If you are aware of any maintenance issues such as, broken fences, windbreaks, clubhouse fixtures and fittings please email our Buildings and Maintenance Adviser [maintenance@chalfontspetertennisclub.co.uk](mailto:maintenance@chalfontspetertennisclub.co.uk)

# Dogs

Well behaved dogs are welcome at most times at the club.

The committee reserves the right to request that a member's dog is kept on lead at all times, and not brought into the clubhouse.

Dog owners are responsible for clearing away their dogs' mess immediately from the outside area.

# Tennis balls

Please take any dud balls out of circulation and place them in the recycling bin located in the clubhouse. We recycle all old balls so please don't throw them in the rubbish bins.

Please collect any balls that are hit out of the courts and don't leave them to litter our surroundings. We appreciate some balls land in the middle of prickly hedges and can be difficult to retrieve, especially in the dark.

All balls should be collected at the end of play and returned to the outside ball box and if you are the last person to leave the courts secure with the combination padlock. If they get wet please leave them on a table in the clubhouse to dry out.

If any member is unhappy with the quality of balls available during a club session, please speak to any member of the committee present and ask for better balls. All committee members have the authority to open new tins of balls.

## **Coaching**

Coaching sessions are ONLY permitted with one of the club's authorised coaches. At present the coach approved by Chalfont St Peter Tennis Club is Stephen Wright or one of his team.

## **Tennis Racquets, Clothing and Shoes.**

Sportscene at Beaconsfield telephone 01494 674533 have expertise in supplying sports equipment to clubs throughout the area and can advise you on the purchase of suitable racquets etc. They are also expert at restringing racquets. Members of Chalfont St Peter Tennis club are entitled to 15% discount on all items but excludes restringing.

## **Lost Property**

If you leave items at the club by mistake these will be placed in the clubhouse for collection so please check if you have lost something.